Hardware repair services

Technical experts in telecom, networking and optical transmission repair.

Extend the lifespan of equipment through repair.

Why repair equipment?

Prolonging the lifespan of electronic equipment using Multimessage professional repair service is a sustainable alternative to replacing faulty equipment that reduces electronic waste and also creates commercial savings and all Multimessage repairs have a **12 month warranty**.
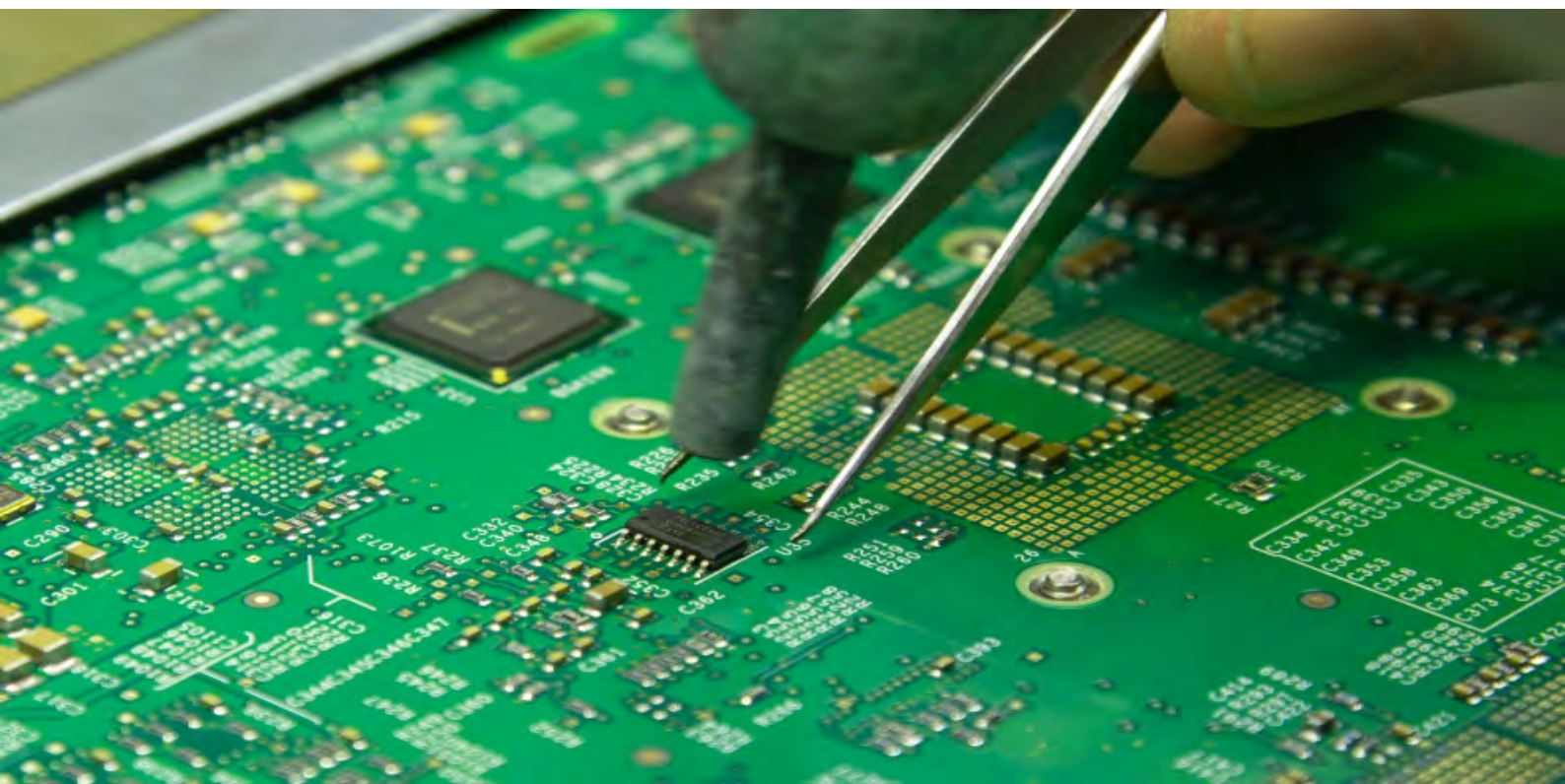
Commercial savings

Utilising Multimessage repair capabilities, channel partners can maintain company or end customer assets at a fraction of the cost of replacing faulty equipment or using the OEM repair process.

Sustainability benefits

The repair of faulty equipment is essential part of the circular economy. It is essential we extend the lifespan of products within the telecommunications industry, spreading it's carbon footprint over a greater period of time rather than having new products manufactured using valuable resources.

Why Multimessage ?

The quality of our services is our USP. Our technical expertise, thorough testing and repair capabilities is unique within our field. Partners use Multimessage with confidence, knowing all equipment repaired by Multimessage is tested under 'load' to ensure it's fully functional following repair. Our repair process is ISO9001 certified ensuring quality is maintained.

Your one-stop shop for telecom, networking and optical transmission repairs.

Technical capabilities

Our specialist technical engineers have the capabilities to repair any electronic equipment. Multimessage specialises in component level repair of telecoms, networking and optical transmission equipment. Working closely with our partners to support their evolving requirements we are constantly adding new products and test systems to our repair capabilities. Multimessage is a leader in the telecommunications services industry with a long history of innovative solutions for our partners.

Hardware lifecycle

Hardware repair is just one aspect of our 'Hardware lifecyle services' ensuring we support the full product lifecycle enabling partners to be more efficient and sustainable. Multimessage is ISO14001 certified for our environmental management systems.

Low BER rate, average 5-7 day turn around.

Manufacturers supported

Our repair capabilities are endless and spans thousands of parts codes across the full spectrum of vendors. Ranging from desk and dect handsets to switches, routers, power supplies and optical transmission equipment transmitting 1.2Tb/s. Summary of common (but not all) vendor repairs listed below:
Adva, Alcatel-Lucent, Avaya, Ascom, Ciena, Cisco, E-LG, Emerson, Extreme, HPE, Infinera, Juniper, Mitel, Nokia, Poly, Siemens, Unify, Yealink.

Contact our team today.

W: www.multimessage.co.uk
E: **repairs@multimessage.co.uk**
T: +44 (0) 1707644480